

NEWSLETTER

Keeping You Informed

When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you. We can put you in touch with Carers Support Wiltshire, who are a local charity supporting all unpaid carers from age 5 years and upwards.

Burbage Surgery is proud to hold the Platinum Carers Award.

Shingles Vaccine

The eligibility for Shingles vaccine has recently changed and patients who turn 65 on or after 1st September 2023 are eligible. However, you are not eligible if you have already had one. Please visit <http://www.nhs.uk/conditions/vaccinations/shingles-vaccination> for further information.

Dr James Downie became the proud father of another son, George, who arrived on 28th February. Dr James is now on paternity leave for a month and will return to the surgery at the end of March. During this time we have locum doctors covering for him. Dr Alex Carpenter returns from her maternity leave on 18th March. She will be working Tuesday mornings, Wednesdays and all day Thursdays.

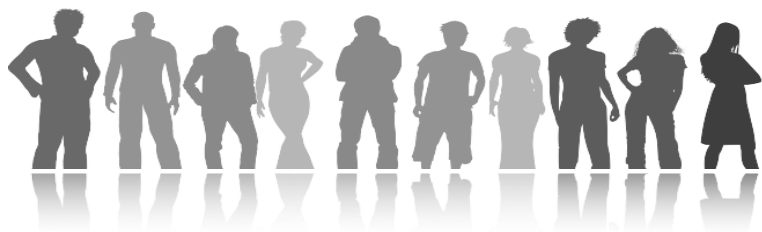
We have two new staff members who have joined the surgery. Lisa Mayland who is a Clinical Care Coordinator who will be working within the reception team and doing phlebotomy clinics. Caroline Whiting who will be joining the receptionist / administration team. We welcome them to our team.

We have additional staff who work within the Primary Care Network who can help with other services. There are two Clinical Pharmacists, Rima Alshawi and Shalini Davda, who can help with medication queries and reviews.

Aizak Ikram is a First Contact Physiotherapist who can provide the first point of contact for all musculoskeletal problems without the need for a GP referral.

There is a Health and Welfare Team, lead by Sarah Davey, who can help with care, welfare and mental health needs. These team members can all be contacted through the surgery. Alice Cassidy is the Health and Well being Coach. Josie Hopkins is a Social Prescriber, Hayley Wylie is a Clinical Care Coordinator and Emily Ind is our Care Coordinator.

Easter Opening Times: We will close for the Easter break at 18:30 on Thursday 28th March and reopen at 9:00 on Tuesday 2nd April, to resume the normal working pattern. During the time that we are closed, should you need medical assistance you can contact NHS 111, out of hours.



Pneumococcal Vaccine

We would like to vaccinate patients over the age of 65 who are eligible for the pneumococcal vaccine to prevent pneumonia. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

MenACWY Vaccine

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. This vaccine protects you against four different causes of meningitis and septicaemia; meningococcal groups A,C,W and Y disease. Please call the surgery to book your appointment with one of our practice nurses.

Prescriptions: Please order as soon as possible, if your prescription is due for renewal over the Easter period. Please allow **4 full working days** for your prescription to be processed and if you have a mobile, we will text you when it is ready for collection. Thank you for your patience.

Recalls: If you have a red sticker on your medication bag, then you have a recall due. Please book the necessary appointment with the nurse or GP and we can keep all your medical records up to date. If you are due a medication review this can be carried out by our Clinical Pharmacists, Rima or Shalini.

Donations: A huge "thank you" to the patients who have donated to the surgery recently following the Patient Liaison Committee write up in the Burbage News and other local parish magazines. These funds are very gratefully received and will be put to good use. The funds will help the surgery continue to offer ear syringing, to those over 75 years of age, and cryotherapy. Both of these are funded by the surgery due to restrictions in Government funding. Should anyone wish to donate then please enquire at the surgery or email Mary Corden at burbage.surgery@nhs.net.

Appointments: These can be booked online or via the NHS App whether it is a GP telephone or GP face to face consultation. Blood test appointments can be booked using the online booking system also. Book your blood test with the practice nurses, Ali or Elly or our phlebotomist, Carol Shipley. The online system can be used to check your appointment times and also to cancel your booked appointment should it no longer be required.

